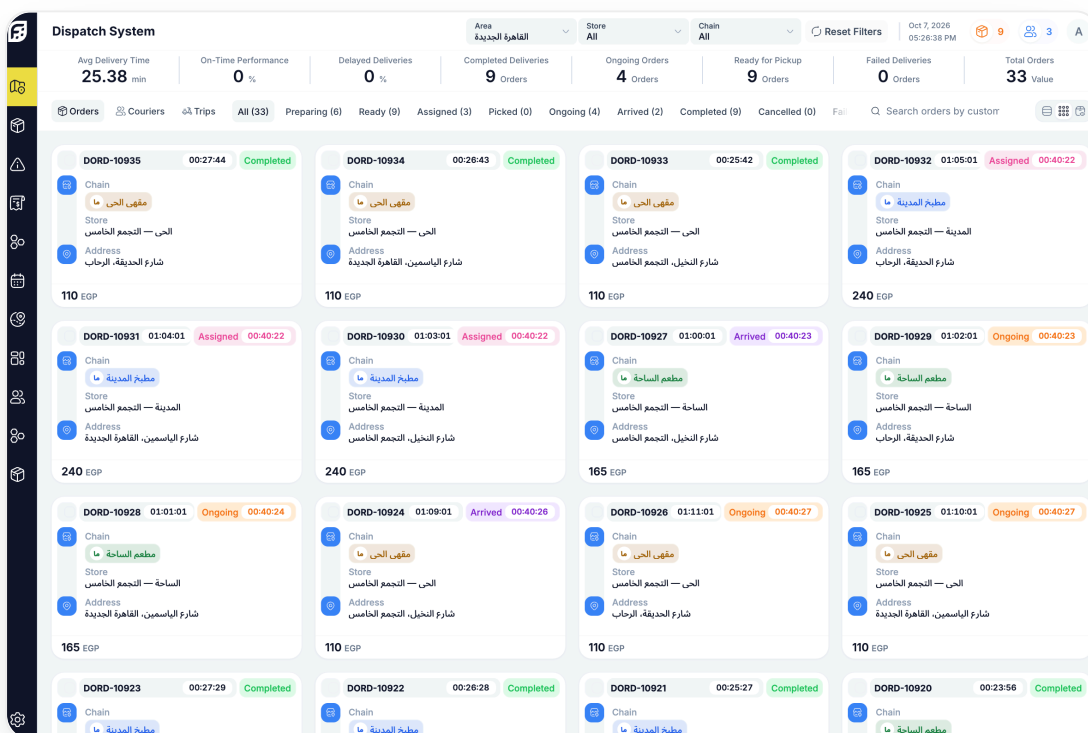


YOUR OPERATION. CONNECTED.

Every journey. One clear picture.

Bring delivery and passenger operations, people, and financial outcomes into one connected system. Give every team a clearer way to plan the work, keep it moving, and account for the day.



The delivery operation, brought into view.

Your orders.
Your people.
Your financial
picture.

ORDERS & DOCUMENT INTAKE

Bring the details in. Move the work forward.

Keep the recipient, destination, items, and collection details together in each delivery order. Bring confirmed work into dispatch with the context the courier needs.

The screenshot displays the 'Order Details' interface in the Dash application. At the top, there's a title 'Order Details' with a subtitle 'View and manage order details, assign couriers, and track delivery status.' Below this are three tabs: 'Order Details' (active), 'Order History', and 'Live Location'. An 'Assign' button is located in the top right corner. The main content area is divided into two columns. The left column, titled 'General Info', contains fields for 'Order ID' (DORD-10904, 01:35:05), 'Trip ID' (empty), 'Status' (Preparing, 00:49:35), and 'Store' (المدينة — التجمع الخامس). The right column, titled 'Customer Details', contains fields for 'Name' (أحمد خالد), 'Phone Number' (+200000200002), and 'Address' (شارع الياسمين، القاهرة الجديدة). Below these columns is a 'Delivery Note' section with a text input field. At the bottom, there's an 'Items (1)' section showing one item: 'وجبة عائلية x1' with a price of '240 EGP'.

Order details · recipient, items, destination, and collection instructions.

ORDER INTAKE

Start with the right detail.

Structured orders

Keep the delivery instructions and item details together.

Photographed order slips

Review extracted information through the configured OCR workflow.

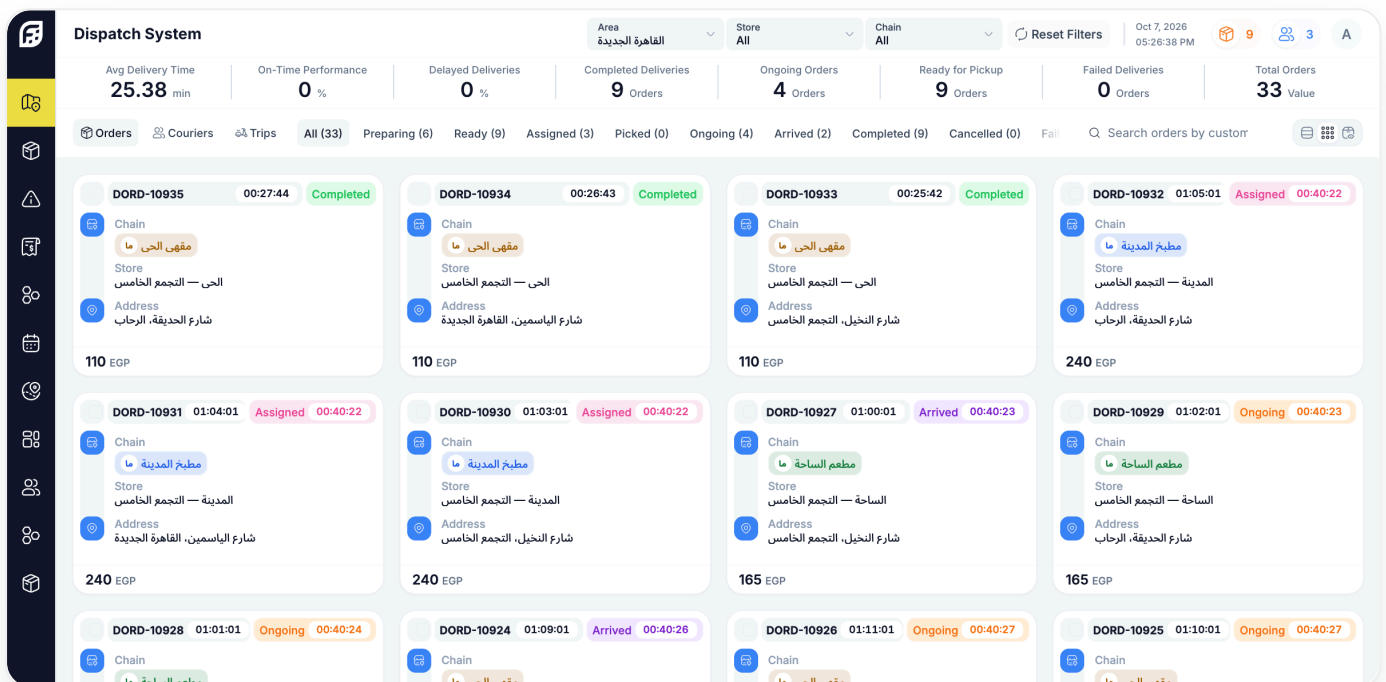
Ready for the next step

Move confirmed work into the delivery lifecycle.

THE DISPATCH WORKSPACE

See the work. Make the next move.

Bring orders, couriers, and trips into a shared dispatch workspace. Choose the view that makes today's workload easiest to understand, and act on the work that needs attention.



Dispatch · orders, current stages, and operational indicators.

DISPATCH

A shared view. A clearer decision.

Orders, couriers & trips

Move between the three sides of the delivery operation.

Cards, rows & Kanban

See the same work in the layout that suits the task.

Focused by territory

Narrow the view by area, store, or chain.

CARDS, ROWS & KANBAN

The same work. A view that fits.

Scan the operation in cards, compare the details in rows, or follow the flow across Kanban stages. Keep the same orders and working scope as you switch views.

Dispatch System				
Area القاهرة الجديدة				
Store All				
Chain All				
Reset Filters				
Oct 7, 2026 05:26:39 PM				
9 3 A				
Avg Delivery Time	On-Time Performance	Delayed Deliveries	Completed Deliveries	Ongoing Orders
25.38 min	0 %	0 %	9 Orders	4 Orders
Ready for Pickup	Failed Deliveries	Total Orders		
9 Orders	0 Orders	33 Value		
Orders Couriers Trips All (33) Preparing (6) Ready (9) Assigned (3) Picked (0) Ongoing (4) Arrived (2) Completed (9) Cancelled (0) Fail Search orders by custom				
DORD-10935	00:27:44	Completed	Store الى — التجمع الخامس	Address شارع الحديقة، الرحاب 110 EGP
DORD-10934	00:26:43	Completed	Store الى — التجمع الخامس	Address شارع الياسمين، القاهرة الجديدة 110 EGP
DORD-10933	00:25:42	Completed	Store الى — التجمع الخامس	Address شارع النخيل، التجمع الخامس 110 EGP

List view · compare order detail across the selected area.

Dispatch System				
Area القاهرة الجديدة				
Store All				
Chain All				
Reset Filters				
Oct 7, 2026 05:26:39 PM				
9 3 A				
Avg Delivery Time	On-Time Performance	Delayed Deliveries	Completed Deliveries	Ongoing Orders
25.38 min	0 %	0 %	9 Orders	4 Orders
Ready for Pickup	Failed Deliveries	Total Orders		
9 Orders	0 Orders	33 Value		
Orders Couriers Trips All (33) Preparing (6) Ready (9) Assigned (3) Picked (0) Ongoing (4) Arrived (2) Completed (9) Cancelled (0) Fail Search orders by custom				
Preparing 6				
Ready 9				
Assigned 3				
Picked 0				
Ongoing 4				
DORD-10908	Preparing	00:49:31	Chain مقهى الحى ما	Store الى — التجمع الخامس
Address شارع الحديقة، الرحاب 110 EGP				
DORD-10917	Ready	00:49:28	Chain مقهى الحى ما	Store الى — التجمع الخامس
Address شارع الحديقة، الرحاب 110 EGP				
DORD-10932	Assigned	00:40:23	Chain مطبخ المدينة ما	Store المدينة — التجمع الخامس
Address شارع الحديقة، الرحاب 240 EGP				
No Records Available				
DORD-10929	Ongoing	0	Chain مطعم الساحة ما	Store الى — التجمع الخامس
Address شارع الحديقة، الرحاب 165 EGP				

Kanban · follow the same work across its current stages.

VIEWS THAT FIT THE WORK

Scan it. Compare it. Move it forward.

Cards for a quick scan

Keep each order's stage, branch, and value together.

Rows for comparison

Bring more order details into one aligned view.

Kanban for flow

See where the work sits across the lifecycle.

AUTOMATIC ASSIGNMENT

Less guesswork. More movement.

Match ready orders to eligible couriers using the operation’s configured rules. Choose direct assignment or review recommendations before they are applied.

Auto-Dispatch Recommendation

Delivery Order *

سلمى إبراهيم

Auto-Dispatch Mode *

With Approval

Status *

Pending Approval

Dispatch Scope

Delivery Area *

القاهرة الجديدة

Delivery Store *

المدينة — التجمع الخامس

Recommended At *

26-10-2026 17:35:02

Africa/Cairo

Recommended Couriers

	No.	Delivery Courier *	Rank *	Pickup ETA Minutes *	Vehicle Type *	
☐	1	أحمد حسن	1	2.10	Car	

Assignment recommendation · the saved order, proposed courier, and decision details.

AUTOMATIC DISPATCH

Let the rules help. Keep the choice clear.

Eligibility first

Respect courier availability, serving territory, and configured capacity.

Direct or with approval

Choose how much review the operation needs.

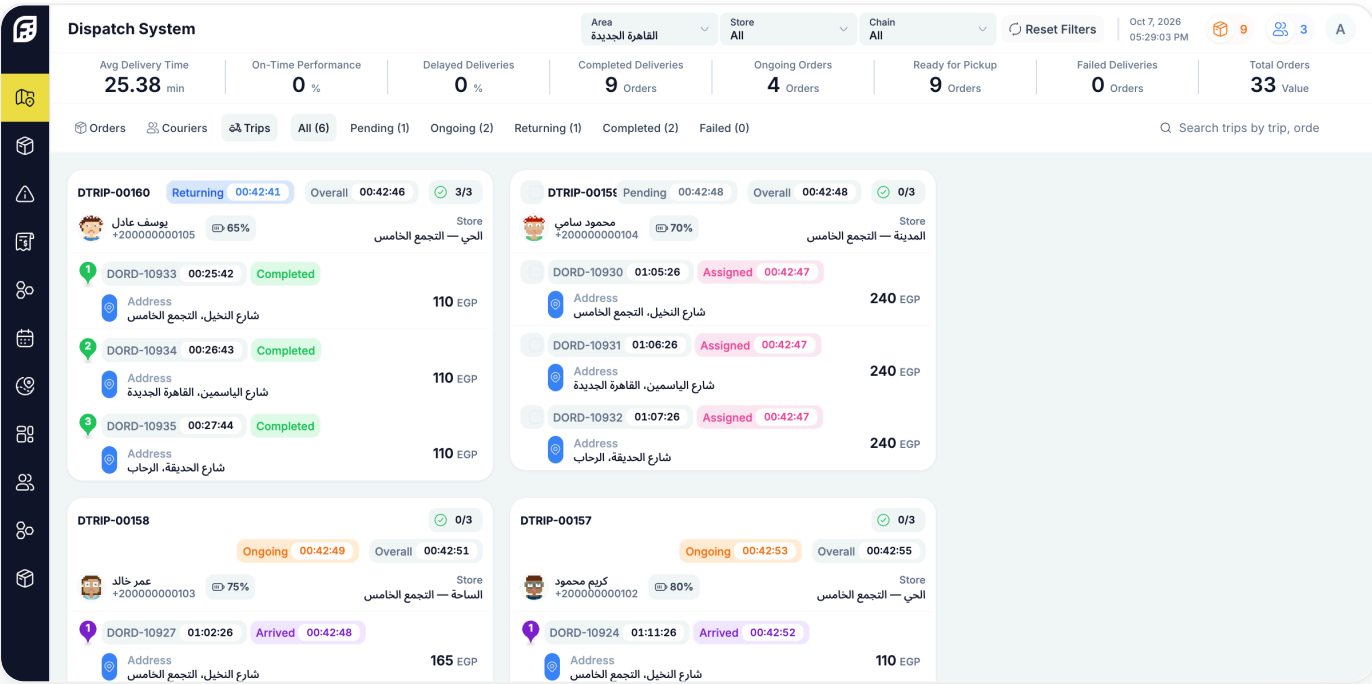
A recorded decision

Keep the recommendation and its outcome available to inspect.

ASSIGNMENT, TRIPS & ROUTES

A clearer route. From pickup to return.

Bring delivery orders together into courier trips and follow the stops through their next stages. Keep assignments, routing, and completion connected as the work changes.



Courier trips · follow assigned work through the journey.

TRIPS & ROUTING

One trip. Connected decisions.

Grouped delivery stops

Keep related orders together in the trip workflow.

Assignment & reassignment

Adjust eligible work without losing its operational context.

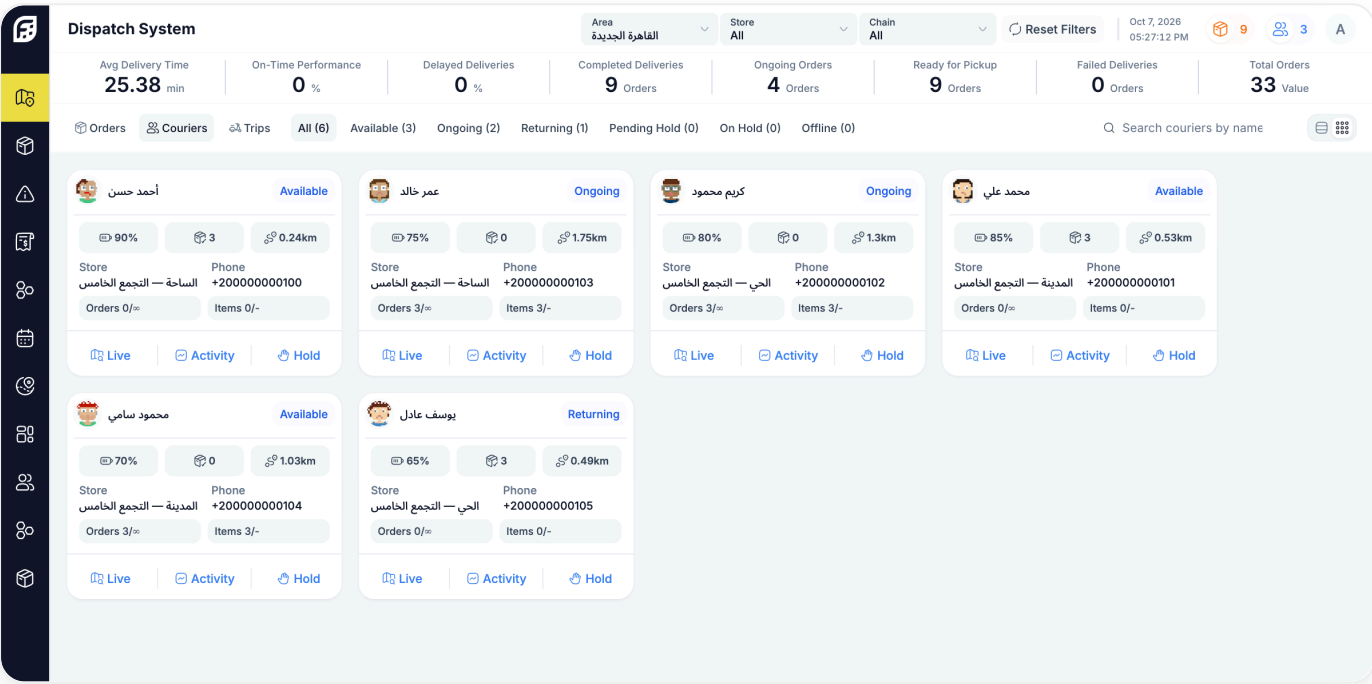
Shared-order portions

Allocate supported portions when one order needs more than one courier.

THE COURIER EXPERIENCE

A clear next step. For every courier.

Give couriers access to their assigned work and the actions that move a delivery forward. Keep pickup, arrival, delivery outcomes, and required proof connected to the same order.



Dispatcher view · courier availability and assigned work. Courier mobile actions are described below.

COURIER WORKFLOW

Know the job. Follow the steps.

Pickup to delivery

Support the courier's progress through the delivery lifecycle.

QR pickup & proof

Use supported QR pickup and configured delivery evidence.

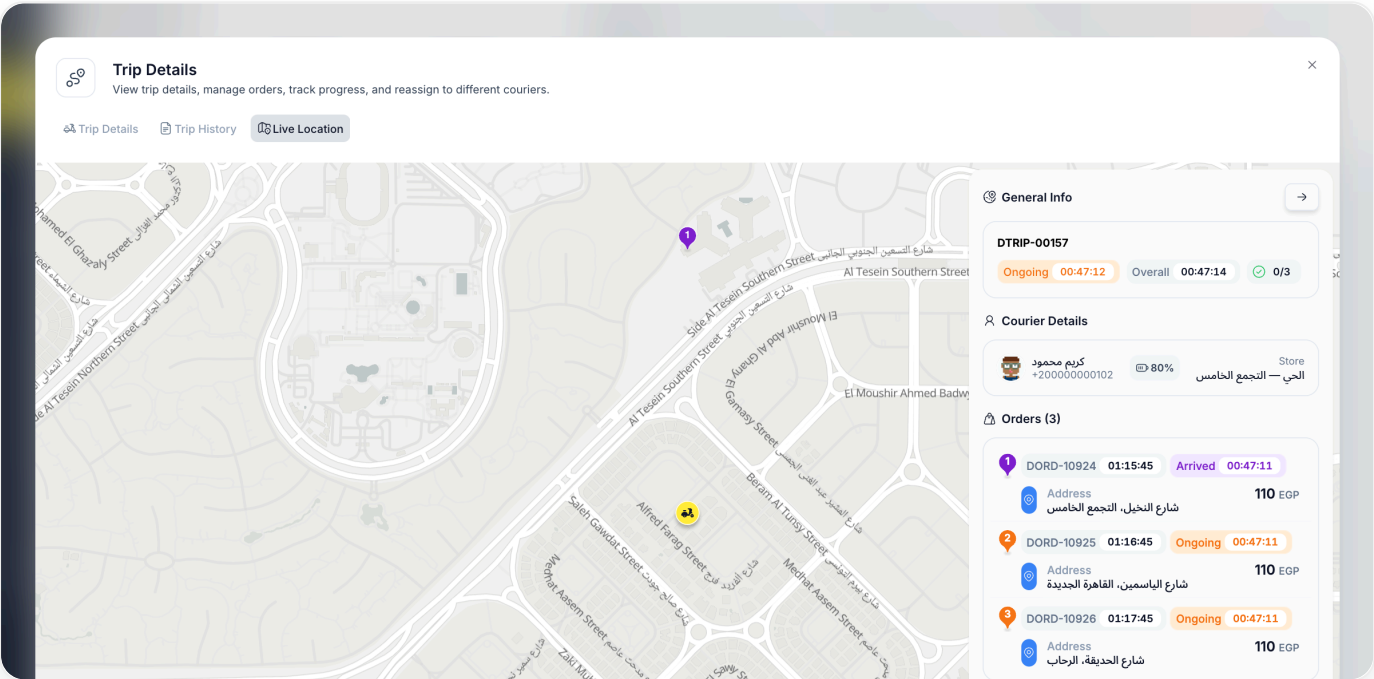
Connected updates

Keep courier availability, assignment notifications, and trip progress in the workflow.

LOCATION, ISSUES & INTERVENTION

Know where it stands. Act when it matters.

Bring location, trip progress, and reported issues into the operational picture. Give authorized teams a way to investigate exceptions and guide the next action.



Courier trip - recorded stops and illustrative demonstration positions on the map.

LIVE OPERATIONS

See the exception. Keep the context.

Location & progress

Follow available location and lifecycle updates.

Issues & failure reasons

Record what happened and the reason for the outcome.

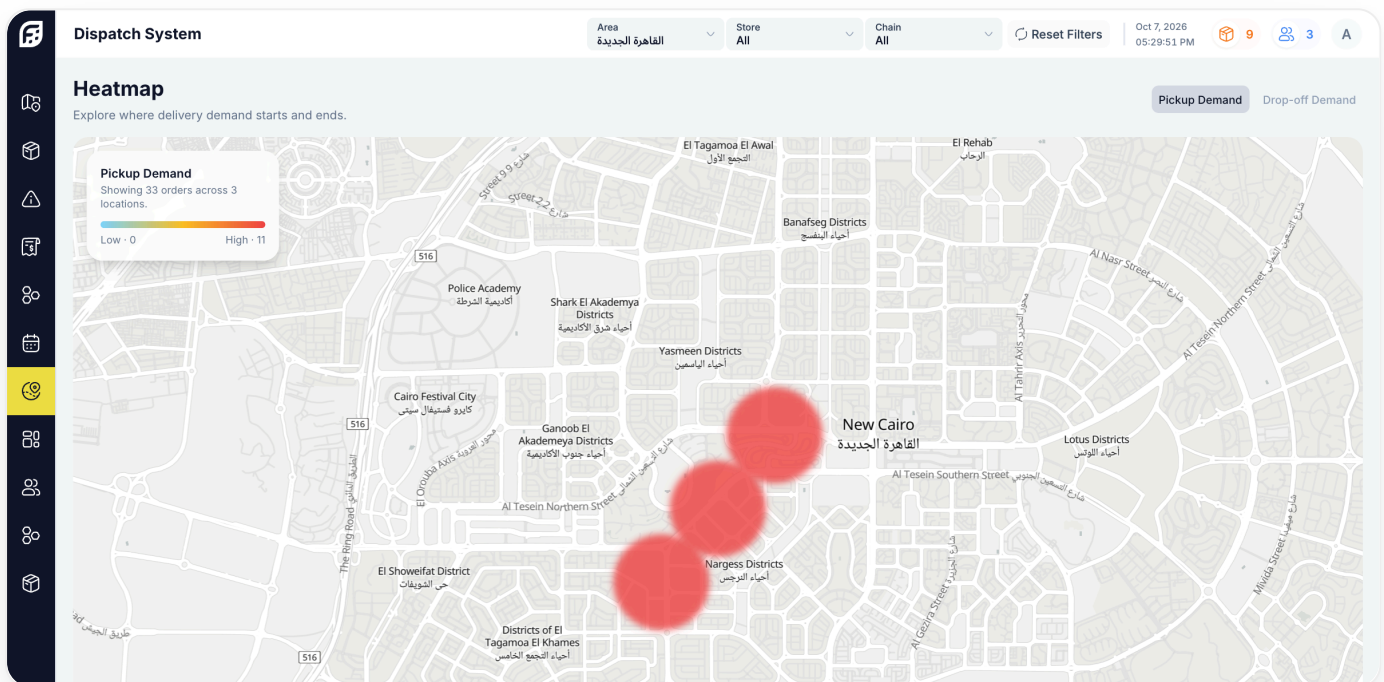
Controlled intervention

Use supported holds, reassignment, and authorized operational actions.

ORDER HEAT MAP

See the pattern. Plan around demand.

Bring order locations into a map view to understand how work is distributed across the area. Use the visible pattern alongside your coverage plan and local operating knowledge.



Heatmap · demonstration order locations in the selected operating area.

DEMAND IN CONTEXT

See the territory. Shape the coverage.

Location-based perspective

Read geographic patterns that are harder to see in a list.

Focused by territory

Look at the operating area that matters to the team.

A planning conversation

Use the pattern with shifts, teams, and capacity decisions.

Plan the people. Cover the day.

[illegible]

**The right
coverage.
A clearer day.**

10 / 21

ZONES & COMMERCIAL RULES

Different services. Clearer pricing.

Set delivery pricing around the customer’s agreement and the territory being served. Bring zone rates, package tiers, and outside-zone rules into a consistent commercial setup.

Delivery Rates

Delivery Zones and Rates

☐	No.	Drop-off Zone *	Rate *	
☐	1	نطاق التجميع والرحاب	LE 25	

Add Row

Outside-zone Rate *

35

When outside credit is exhausted, consume nearest-zone credit and charge the positive difference between this rate and that zone rate.

Delivery pricing · saved zone rates and outside-zone pricing.

DELIVERY PRICING

Fit the agreement.
Keep it consistent.

Delivery zones

Connect location-based service rules to the price list.

Pay as you go or tiers

Support different commercial arrangements.

Outside-zone pricing

Define how work beyond the package’s usual territory is treated.

SUBSCRIPTIONS & DEDICATED COURIERS

Make the agreement part of the operation.

Manage recurring delivery service and dedicated courier arrangements alongside daily work. Keep the service period, included terms, and recorded consumption connected.

Service Subscription

Delivery Chain *

مطعم الساحة

Price List *

توصيل التجمع — حسب الطلب

Status *

Draft

Billing Model *

Pay as You Go

Currency *

EGP

Notes

Maximum Outside-Zone Distance (km) *

5.00

Shortest distance to an applicable zone boundary. Zero permits only destinations inside applicable zones.

Draft delivery agreement · the chain, price list, and billing model.

DELIVERY AGREEMENTS

Agree the service.
Follow its use.

Service subscriptions

Keep active service periods and package terms in view.

Dedicated courier assignments

Connect an agreed courier service to the relevant stores.

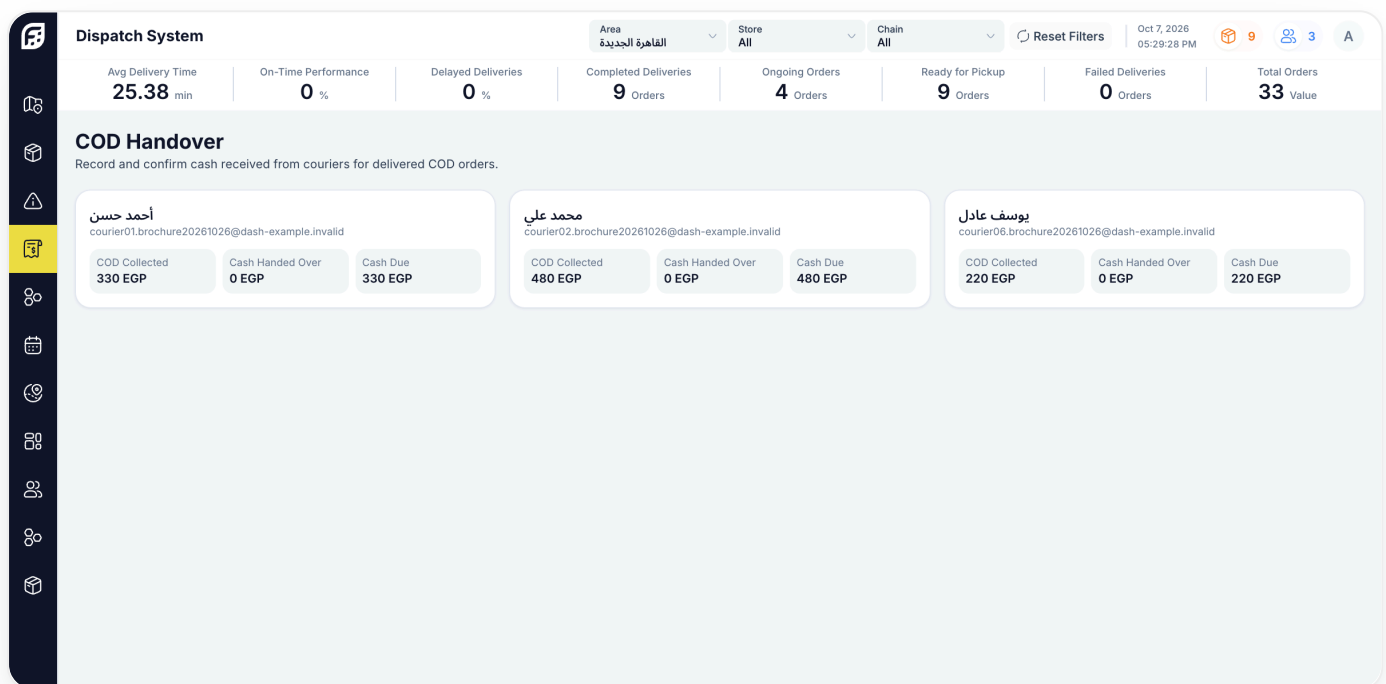
Consumption history

Track the package events and usage recorded by the workflow.

CASH ON DELIVERY & HANDOVER

Know what's collected. And what's handed over.

Follow delivered cash-on-delivery amounts through courier handover and receiver confirmation.
Keep collected goods cash distinct from the delivery service's own revenue.



COD handover · collected cash, handed-over amounts, and cash still due.

Courier cash position

See collected, handed-over, and due amounts together.

Confirmed handover

Connect the cash receipt to a receiving user's confirmation.

Order-level context

Keep the handover linked to the delivered orders behind it.

CASH ACCOUNTABILITY

**From delivered.
To accounted for.**

ATTENDANCE, PAY TERMS & PAYROLL

Pay from the work. With clear rules.

Bring compensation terms, attendance inputs, and operational activity into courier payroll. Give the team a structured way to calculate, inspect, and review what is due.

Base Salary

Monthly Base

6,000

Required Days per Month

26.00

Shortfall Rule *

Proportional

Proration Basis *

Hours

Required Hours per Day

8.00

Shortfall Amount

0

Approved Leave Rule *

Paid

Days: proportional shortfall compares required and worked days (e.g. 28 of 30 days earns 28/30 of the allocated base). Hours: required days × required hours per day are compared with worked hours (e.g. 232 of 240 hours earns 232/240). Base salary is first allocated to scheduled days or hours covered by the assignment; the selected Shortfall Rule determines the deduction.

None: no deduction. Proportional: base salary × missing required days or hours ÷ total required days or hours (e.g. 3,000 × 2/30 = 200). Fixed Per Day: missing days × Shortfall Amount (2 × 100 = 200). Fixed Per Hour: missing hours × Shortfall Amount (4 × 25 = 100). Deductions never exceed the prorated base salary.

Base pay terms · saved illustrative salary, attendance, and proration rules.

COURIER COMPENSATION

Defined terms. Reviewable pay.

Compensation templates

Keep effective pay arrangements organized over time.

Attendance & activity

Use the inputs supported by the calculation workflow.

Payroll statements

Review the calculation and its supporting detail before the next financial step.

PASSENGER TRANSPORT & SCHEDULING

Plan the service. Connect every leg.

Turn a passenger transport request into a reviewed service plan. Connect routes, stops, schedules, vehicle allocations, and drivers to the recurring journeys you need to run.

Schedule and Pricing

Default Outward Time *

08:00:00

Default Return Time *

17:00:00

Weekdays

Monday ×

Tuesday ×

Wednesday ×

Thursday ×

Friday ×

Currency *

EGP

Rate Per Person *

75

Passenger route · the saved outward/return schedule, operating days, and pricing.

PASSENGER PLANNING

From request. To a workable plan.

Requests & review

Keep customer requirements and approval decisions together.

Routes & vehicle allocations

Connect the planned service to stops, capacity, and available vehicles.

Outward & return journeys

Keep the paired service cycle connected.

DRIVERS, VEHICLES & TRIP EXECUTION

From first pickup. To final return.

Connect the scheduled passenger journey to its driver, vehicle, and operating milestones. Record acknowledgement, start, completion, and the exceptions that affect the service.

Driver / Status

Driver

Employee Allocation *

12

Return Trip

BTRIP-00487

Vehicle *

مثال ١٠١

Outward Trip

BTRIP-00486

Status *

Scheduled

Scheduled passenger service · vehicle, passenger allocation, and paired outward/return trips.

PASSENGER JOURNEYS

A shared plan. A recorded journey.

Driver workflow

Give drivers access to their assigned passenger trips.

Time & location checks

Use the configured start windows and location evidence.

Interrupted or missed service

Keep exceptions and supported recovery actions in the service history.

TRANSPORT SUBSCRIPTIONS & OUTCOMES

When the service changes, keep the context.

Manage transport subscription terms and supported service changes without losing their history. Connect completed service outcomes with customer billing and driver cost rules.

Summary

Route	Number of Persons	Rate Per Person	Total
الرحاب — مركز الأعمال	12	LE 75	LE 2,700
Total: LE 2,700			

Passenger subscription · agreed route, passenger count, rate, and total.

PASSENGER AGREEMENTS

Agree it.
Run it.
Account for it.

Subscription changes

Manage the supported amendment, suspension, and cancellation workflow.

Driver payment rules

Keep the cost basis connected to the service.

Billable outcomes

Follow completed rides into their financial outcome and billing workflow.

FINANCIAL PERIODS & POSTING

Bring the work into the financial picture.

Bring delivery and passenger financial events into a shared review process. Follow financial entries through controlled posting and correction workflows, with the source context retained.

Source Document / Agreement

Source Document *

دعاء سامي

Delivery Order

دعاء سامي

Delivery Chain

مقهي الحي

Delivery Store

الحي — التجمع الخامس

Delivery Area

القاهرة الجديدة

Drop-off Zone

Agreement

Courier

يوسف عادل

Financial source links · the order, chain, store, and area behind a native cash collection event.

FINANCIAL CONTROL

Trace the source.
Review the
outcome.

Operational financial entries

Keep the financial effect connected to its source activity.

Periods & postings

Organize the review and supported accounting steps.

Adjustments & penalties

Record supported corrections and reasoned charges with their financial trail.

PERFORMANCE & PROFITABILITY

See the performance. Understand the return.

Review the work through operational indicators and the reports enabled for your team. Bring delivery timing, team utilization, and supported delivery or passenger profitability views into the conversation.

Fodista

Passenger

Desk

RMS

Home

Buying

Selling

Stock

Assets

Food Aggregators

Manufacturing

Quality

Projects

Support

Deliver

Search or type a command (% + G)

Ax

Delivery Time

Actions

26-10-2026

26-10-2026

Delivery Chain

الساحة — التجميع الخامس

Delivery Courier

Drop-off Zone

	Order ID	Customer	Order Date and Time	Dispatch Date and Time	Delivery Date and Time	Total Delivery Time in Minutes	Courier
1	DORD-10933	روان أحمد	26-10-2026 15:52:37	26-10-2026 16:46:18	26-10-2026 16:46:19	25.72	courier06.brochure2
2	DORD-10923	إيمان سعيد	26-10-2026 15:52:37	26-10-2026 16:46:04	26-10-2026 16:46:06	27.50	courier02.brochure2
3	DORD-10913	سلمى إبراهيم	26-10-2026 15:52:37				
4	DORD-10903	سارة أحمد	26-10-2026 15:52:37				
5	DORD-10934	أشرف حسن	26-10-2026 15:51:37	26-10-2026 16:46:18	26-10-2026 16:46:20	26.73	courier06.brochure2
6	DORD-10924	خالد حسن	26-10-2026 15:51:37	26-10-2026 16:46:10			courier03.brochure2
7	DORD-10914	عمر سعيد	26-10-2026 15:51:37				
8	DORD-10904	أحمد خالد	26-10-2026 15:51:37				
9	DORD-10935	دعاء سامي	26-10-2026 15:50:37	26-10-2026 16:46:19	26-10-2026 16:46:21	27.75	courier06.brochure2
10	DORD-10925	منى أحمد	26-10-2026 15:50:37	26-10-2026 16:46:10			courier03.brochure2
11	DORD-10915	دينا محمد	26-10-2026 15:50:37				
12	DORD-10905	مريم حسن	26-10-2026 15:50:37				

Delivery Time · a real report filtered to the generic demonstration store.

REPORTING & INSIGHT

From activity.
To a better
question.

Delivery performance

Review timing and lifecycle information behind the day's work.

Team utilization

Understand how planned capacity relates to activity.

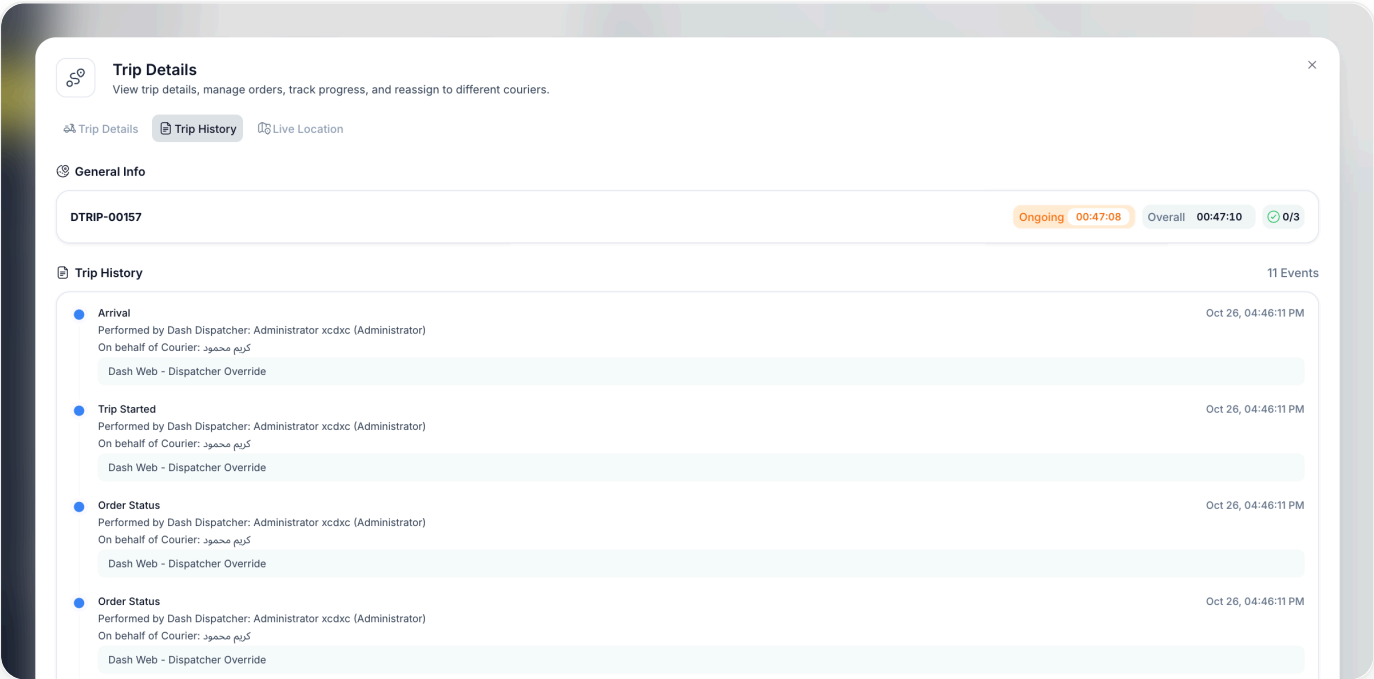
Financial perspective

Use the supported profitability reports to examine the business outcome.

ROLES, EVIDENCE & HISTORY

Clear responsibility. At every step.

Keep operational actions within the user’s role and working scope. Retain the issues, recorded events, and supporting evidence that help a team understand what happened.



Trip history · recorded pickup, arrival, and delivery actions from the native workflow.

ACCOUNTABILITY

Know who acted. Keep the reason.

Role & territory scope

Give the right people access to the work they serve.

Events & issue history

Preserve the context behind changes and exceptions.

Reasons & supporting evidence

Keep required explanations and recorded evidence with the workflow.

DASH · THE CONNECTED OPERATION

Your work. Your people. Connected.

Bring dispatch, the road, recurring service, and the financial picture into a clearer operating rhythm. Give every journey a place in one connected operation.

01 Delivery, dispatch & courier workflows

02 Teams, capacity & recurring service

03 Passenger trips, drivers & vehicles

04 Cash, compensation & financial control



The same operation, connected from planning to outcome.

Bring your operation into view.

Let's connect the work, from plan to outcome.

info@divic.tech